1BM Docker No.: BOC9-2000-0067

Appin. No. 09/865,393 Response Dated June 11, 2004 Office Action dated March 04, 2004 Docket No. 6169-203

FROM-AKERMAN SENTERFITT

## Amendments to Specification:

Please replace the paragraphs at page 8, lines 5-13 with the following amended paragraphs.

- FIG. 1 is a block diagram of an exemplary system architecture which can be used for realtime and post-performance monitoring and analysis of data metrics for a heterogenous heterogeneous system;
- FIG. 2 is a[n] detailed diagram of an exemplary Data Metric Map Display which can be used to monitor a complex heterogeneous system, such as a CDN;
- FIG. 3 is a diagram of an exemplary update process for a Data Metric Map which can be used to monitor the a heterogeneous system CDN as shown in FIG. 2; and
- FIG. 4 is a diagram of an exemplary console for controlling playback features which can be used for post-performance monitoring and analysis-as shown in FIG 1.